Take Back Policy - Compliance with the UK WEEE Regulations

Cloud Electronics Ltd is classed as a producer with respect to EEE for 'users other than private households' under The Waste Electrical and Electronic Equipment Regulations 2006.

Regulation 12 places an obligation on Cloud Electronics Ltd to finance the costs of treatment, recovery and environmentally sound disposal of waste electronic equipment (WEEE) from our customers where that WEEE:

- (I) Is composed of equipment sold to our customers before 13th August 2005 and that is being replaced by products from Cloud Electronics Ltd of the same type or that perform the same function.
- (II) Is composed of Cloud Electronics Ltd equipment purchased by our customers after 13th August 2005.

Where Cloud Electronics Ltd is responsible for WEEE under scenarios (I) or (II) above, it is the responsibility of the customer to deliver the WEEE in question to Cloud Electronics Ltd chosen recycling facility, after which point we will accept any further treatment or recycling costs.

Cloud Electronics Ltd meet our responsibilities under the WEEE Regulations through membership of the DHL WEEE Compliance Scheme and as our chosen partner DHL are able to manage the process of WEEE collection, treatment and recycling in accordance with the standards laid out within the Regulations.

To arrange a collection of WEEE

- 1) Please contact Cloud Electronics Ltd (0114 2447051 or sales@cloud.co.uk) to allow us to ensure that the correct procedures can be applied.
- 2) We will liaise with DHL WEEE Compliance to agree the most appropriate treatment, recycling and recovery facility to send the WEEE.
- Cloud Electronics Ltd will contact you direct to arrange for the collection of the WEEE at a mutually convenient time – please note, transport and additional handling costs on your site are your responsibility.

For clarity, where customers wish to dispose of WEEE that is:

- composed of equipment purchased before 13th August 2005 but that is not being replaced by equipment of the same type or that performs the same function then the customer retains responsibility for disposal under The Environmental Protection (Duty of Care) Regulations 1991.
- composed of equipment purchased after 13th August 2005 then the original producer of the equipment retains responsibility for financing the costs of the collection, treatment, recovery and environmentally sound disposal subject to the proviso that this responsibility has not been passed on to you through the original purchase contract.